

潔瑩變奏曲 社企工作成就不同人生

一份穩定的工作，不但可以令人擁有穩定收入，更可以增強自信心。職場屢次碰壁的何潔瑩，在機緣巧合的情況下加入了扶康會轄下的社企 - 康融服務有限公司。轉眼間，潔瑩已服務接近一年，她不但成為獨當一面的員工，更與一眾同事和顧客建立了深厚的友誼。潔瑩表示工作帶給她的價值遠超一份薪金。

職場屢碰壁 散工度日

潔瑩今年 28 歲，一直在主流學校就讀，但成績不佳，畢業後只能從事包裝散工或餐飲的工作，收入微薄。在快餐店工作時，潔瑩與同事的關係不太融洽，「當時與同事溝通不太好，主管將我調到只需一個人工作的崗位上，令我感到不高興。」因此，潔瑩很快辭去快餐店的工作，生活變得捉襟見肘。

雖然工作不如意，但潔瑩仍然熱心參與社區活動，並經常擔任扶康會的義工，出席大大小小的活動。在一次的活動上，本會職員鼓勵他到本會社企轄下的康姨咖啡室工作，並建議她接受評估，加入扶康會在職培訓服務，以便全面跟進她的職業康復需要。

技能提升 重拾自信

在評估後，潔瑩被評為智力程度屬於邊緣水平，因此社企的工作環境更適合她。潔瑩亦指自己在工作中重拾自信，「社企的環境比較包容，讓我有時間學習新技能，時間久了，我亦慢慢熟悉工作的流程。」現在潔瑩分別於大華銀行用膳區及海防博物館的康姨咖啡室工作，潔瑩尤其喜愛在前者工作，「大華銀行很多同事都會記得我，並主動和我聊天，我也記得他們每個喜歡的口味，而且他們特別喜歡我調製的奶茶。」

在康姨咖啡室工作後，潔瑩不但擁有更穩定的收入，她亦比從前更自信開朗。扶康會一直堅信，只要有適當的支援網絡和大眾的支持，不單止潔瑩，每位殘疾人士均可以在適合的崗位上展現所長。



Working in Social Enterprise is a Life Changing Experience for Kit-ying

Having a secure job not only provides a person stable income, but also enhances his/her confidence. Kit-ying, after being constantly in a disadvantaged position in work, joined Hong Yung Services Limited (“Hong Yung”), the Society’s social enterprise, by chance. In the blink of an eye, she has been working for Hong Yung for almost a year, and has now become a person who is capable of taking charge on her own and has developed deep friendship with her colleagues and customers. Kit-ying stated that what the job had offered her was far beyond monetary reward.



Difficulties encountered in work caused her to rely on casual work

Kit-ying is 28 years old and has received education in a mainstream school. However, with poor academic performance, she could only work as a casual packaging worker or in restaurants with meagre income after graduation. Kit-ying could not get along with her colleagues when she worked in a fast food restaurant. “I had problems in communicating with my colleagues, so my supervisor assigned me to work alone and this made me sad” . Therefore, Kit-ying did not work for long in that restaurant, leading to financial problems.

Despite the problems faced in work, Kit-ying was enthusiastic at participating in community activities. She was a volunteer taking part in many of the activities organized by the Society. On an occasion, our staff invited her to work in Madam Hong Café, a cafeteria owned by Hong Yung. They also prevailed on her to be assessed and join our vocational rehabilitation services so that they could follow up on her vocational needs in a comprehensive manner.



Regaining confidence with improved working skills

Kit-ying was assessed with marginal intelligence and hence, a working environment in a social enterprise suits her more. Kit-ying also said she had regained confidence from working in the Society’s social enterprise. “The environment is more inclusive, enabling me to learn new working skills. With sufficient time to learn, I am gradually familiar with the workflow.” Kit-ying is currently working in the cafeteria of United Overseas Bank (“UOB”) and Madam Hong Café at the Hong Kong Museum of Coastal Defence respectively. She especially loves working at UOB as she said, “The staff of UOB recognise me and take the initiative to chat with me. I also remember their favorite drinks and they especially love the milk tea made by me.”



With a secure job, Kit-ying not only has a stable source of income, but also becomes more confident with a pleasant personality. From Kit-ying’s case, we know that everyone can give full play to their abilities in a suitable position if there is a proper supporting network and community support.